



QUALITY POLICY

Hansford Sensors Limited (the 'Organisation') aims to ensure that its products and services meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures. The organisation operates a Quality Management System that has gained BS EN ISO 9001:2015 certification, including aspects specific to the design, manufacture, repair and calibration of accelerometers and monitoring systems, including intrinsically safe models and provision of associated ancillary equipment. Organisation Management is committed to:

1. Develop and improve the Quality Management System
2. improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management of Hansford Sensors Limited has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
3. Establish the Quality Policy and its objectives
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources
6. Ensuring that hazardous area products conform to their EC type examination certificate and their IEC Certificate of Conformity

We recognise that all our processes have a direct impact on our customers, employees, suppliers and the environment. The management and control of these processes is integral to our business and vital where customers use our products in situations where health and safety considerations are paramount.

The structure of the Quality Management System is defined in this Quality Procedures Manual. All personnel understand the requirements of this Quality Policy and abide with the contents of the Quality Procedures Manual. Copies of the Quality Policy are made available to all members of staff.



People are our greatest asset, and the management of Hansford Sensors Limited ensures that all employees understand and are committed to these policies.

The Organisation complies with all relevant statutory and regulatory requirements, and we are members of the Local Chamber of Commerce. We work with our suppliers to ensure that they supply quality goods on time.

The Organisation constantly monitors its quality performance and implements improvements when appropriate. We utilise a Computer System to record and analyse performance data that is regularly reviewed by Senior Management, together with data from other sources, and used as a basis for continual improvement in our processes and systems. This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Signed: 

Name: Chris Hansford

Date: 6th November 2023